

Arun and Lynn Sud  
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To whom it may concern,

On Sunday March 8<sup>th</sup> 2009, our house was struck by lightning. All electronics and furnace were affected. Our home of 3400 sq. ft was all covered in black smoke including all of the furniture and contents.

We called Tristar Disaster Recovery and Restorations that we came across on the Yellow Pages website. Within 45 minutes a gentleman from Tristar showed up. He called his electrician and wanted to make sure that all the electrical was okay in the house, and told me to call the insurance company in the morning.

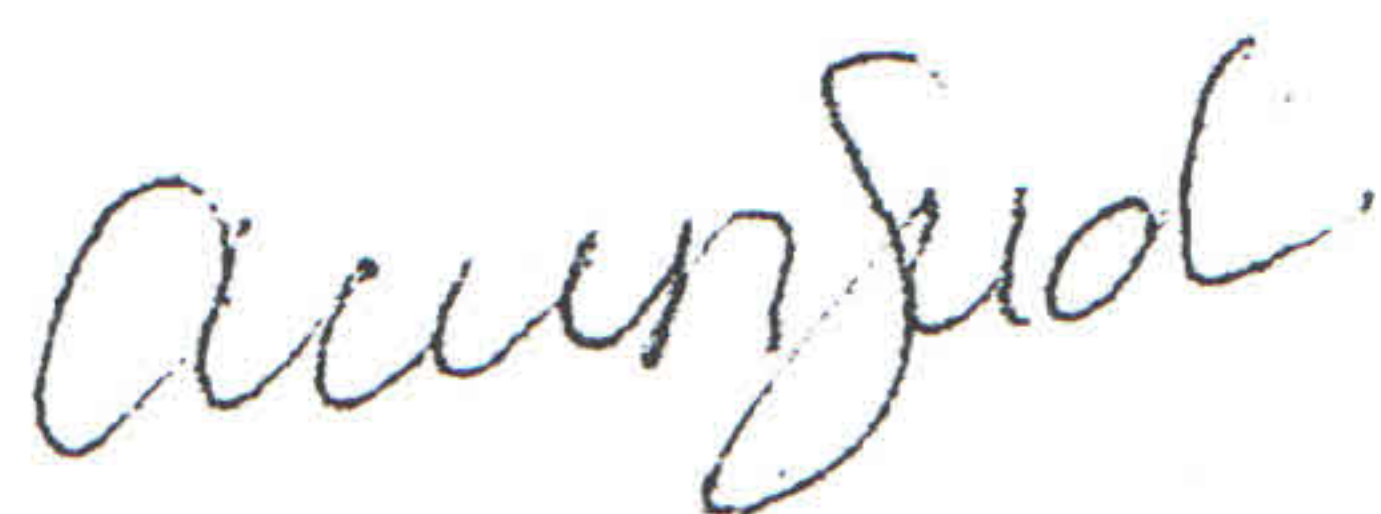
We called our insurance company and an adjuster showed up the next day with a contractor. We wanted to settle our claim and we would hire individual contractors to put our house back in order. My wife and I didn't agree with some of the things that their insurance companies' contractor was proposing on the claim.

We called Mr. Konstantino Zaraliakos and Tristar back to give us a quote on the clean-up of the entire house. We received Tristar's quote in a couple of days. When we looked at Tristar's estimate, it was \$9,000 less than the insurance company, and contractor quoted. Tristar's proposal was how we wanted to see the job done. We were told that it would take two weeks to paint and clean the entire 3400 sq. ft home.

Tristar had the job completed within 12 and a half days. They made sure we were not inconvenienced in any way. They made sure that we were aware of the work that would take place each and every day on each part of the home. The company is professional and it's employees all showed dedication and commitment to doing a good job.

Tristar came through for us with a lower cost figure and gave us what we expected in cleaning our house. My wife and I will recommend Tristar to everyone out there that is looking for a restoration company to take care of them in time of need.

Thanks,



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