



December 9th, 2013

To whom it may concern,

I had an unfortunate basement toilet bowl flood recently and called TriStar Disaster Recovery Inc. for an emergency visit. The person who answered my call was professional and efficient. She had a team dispatched to my house within 2 hours of the flood.

Kalvin and his team were prompt, careful, knowledgeable and courteous. The flood resulted in the removal of all carpet, baseboards, and some drywall. The team was so clean and careful with this removal that no dust or debris was left anywhere in my home. It was as if the flood didn't happen.

TriStar is known by my insurance company which resulted in a cooperative effort by both companies - easing the stress of a claim.

I will be using TriStar for the rebuilding of my basement and would highly recommend the company to any of my contacts.

Thank you specifically to Calvin. I look forward to working with you on the rebuilding!

Best regards,

Lindsay Ryder

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