



RE: **TRI STAR DISASTER RECOVERY INC.**

To whom it may concern:

I would like to state that I am very impressed with this company and the people within it.

A few days after meeting with Konstantino and Don for the first time, I called Konstantino as we had a flood in one of our Ottawa properties. He was very quick in responding to this situation. Within a very short time Tri Star had someone on site and working to rectify the problems.

Don was very quick to travel to Ottawa to ensure the work was being carried out to specification and timely. He stayed with the crews until everything was satisfactory. Don kept me updated without me having to call and request updates. Tri Star ensured that the proper equipment, trained knowledgeable personnel, and as little inconvenience to our residents was met. From the initial call to the rectification of the situation was very quick and professionally taken care of by Tri Star.

Tri Star's system of drying versus replacing saved us costly repairs and a lot of inconvenience to the residents as they did not have to vacate their suites. We saved approximately 50-60 thousand dollars as a result of the drying system that they do. I do not hesitate to recommend Tri Star to anyone that is in need of this type of operation.

Brian Mahy  
Maintenance Manager  
**Vertica Resident Services**  
T 416 552 6102  
F 416 552 6111  
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