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To whom it may concern,

November 13, 2013

In the summer of 2012, I unfortunately experienced a flood in my home. It was a Category two water loss due to a sump pump failure in the basement. I called in Tristar Disaster Recovery Inc. to come and assist with the water damage cleanup. They were on site in a timely manner and quickly took the job under control. The Tristar representatives were always very courteous and professional. They made sure I was always well informed of everything that was going on at all times, and were very thorough in the execution of their tasks.

Tristar project managers Konstantinos Zaraliakos and Don Thom were always there to make sure everything was running smoothly and that I was satisfied with all aspects of the process. The entire Tristar team is very willing and ready to get the job done, while always practicing customer satisfaction.

It is because of the professionalism and integrity of the company that I would highly recommend Tristar for any restoration work you may need. I am a very meticulous man, and am very impressed with Tristar's ability to follow through, and the perfection they demand in all aspects of the work they do.

This company has earned the opportunity to do work for the insurance industry. They are a hassle free choice, and my only choice for all restoration needs.

Regards,

Richard Heddle