



December 3, 2013

Dear Tri-Star,

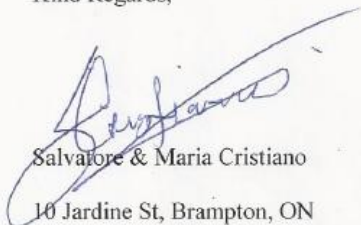
We are thrilled with the work that was done in our home after we were flooded in July, 2013. We have so many people to thank. Calvin, you were the first representative to show up after the flood was cleaned up, and you pointed out to use that further demolition was needed. You called our insurance adjuster and went the extra mile to make sure my home was cleaned properly.

Dave, Albert, and Ryan – our heroes. You all worked very late every day and always had a smile and kind words for us. We appreciated the way our home was left every day – lights off, cleaned, and mopped. I would recommend your team to anyone who is in need of rebuilding their home.

Lastly, a thank you should also go out to Rochelle, office manager, and the other office staff we dealt with, Charlene and Maggie. You all kept us updated daily and were always quick to respond to any emails sent.

Thank you all again for taking such great care of us in our time of need. We are so very grateful to get our home back to its pre-flood condition, and finally get our lives back in order.

Kind Regards,



Salvatore & Maria Cristiano
10 Jardine St, Brampton, ON

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