

June 13, 2011

Tristar Disaster Recovery Inc.
461 Cumberland Avenue
Hamilton, Ontario

I am writing this letter to express my gratitude to Tristar Disaster Recovery Inc. We recently had a sewer backup in our home in Ancaster, Ontario and we called Tristar. It was late in the evening when it happened their team responded within a half an hour and within no time they had the situation cleaned up. The staff was efficient and extremely compassionate to our disaster.

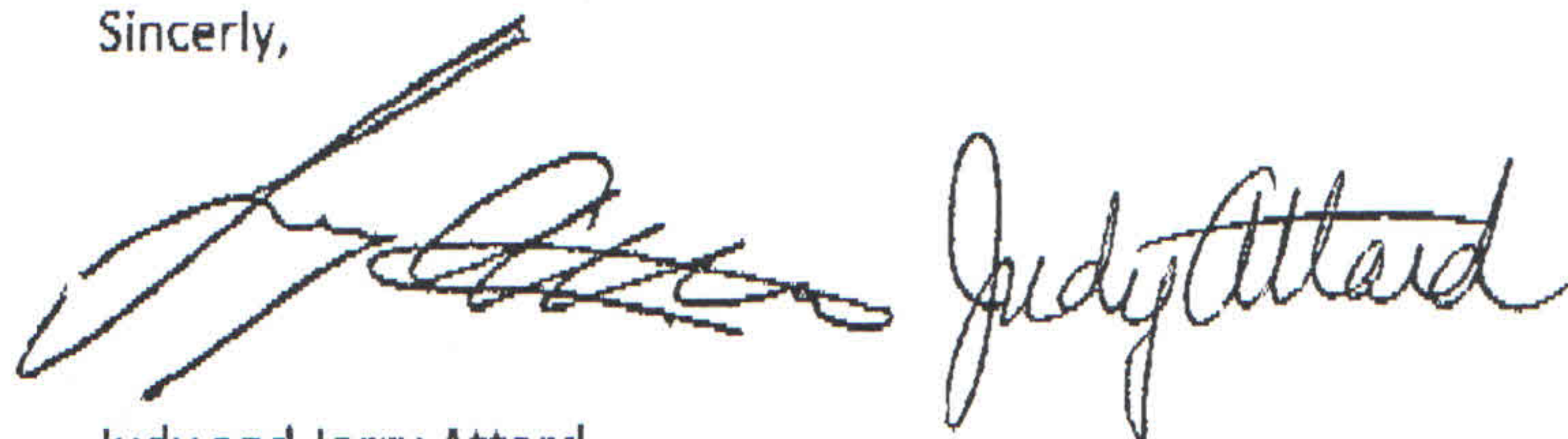
We would also like to express how extremely pleased we were with the adjuster assigned to our claim Neil Chabot of the Economical Insurance Group.

Tristar completed the job from start to finish and were very informative throughout the entire process.

Tristar is a great company and their staff is wonderful, they went above and beyond to service all our needs and get our home back to its original state prior to the sewer back up in very little time.

We would recommend Tristar to anyone who experiences a disaster. Tristar's knowledge, compassion, integrity and their willingness to do whatever it takes to get the job done makes them an excellent choice; they are the best in the business.

Sincerely,

A handwritten signature in black ink, appearing to read "Judy and Jerry Attard". The signature is written in a cursive, flowing style.

Judy and Jerry Attard