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Subject: Collingwood - 96 Mountain Ave N. Stoney Creek

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Hi Konstantino

First and foremost I want to extend the biggest thank you to you and your crew for taking such good care of my Mom and I with our recent flood. The two guys that came yesterday to pick up our garbage and take away the equipment could not have been nicer, just like you and all the rest of your crew that we have met.

The guys said that our house had no water smell and we are very, very happy with your company's quick response to our water problem.

I just wanted to remind you that we will be leaving on vacation tomorrow (Sunday) and returning late Thursday. I will contact the office on Friday to see about scheduling a meeting to discuss the repairs to our basement.

Once again, I can't thank you enough for taking such good care of us.

Elaine Collingwood
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