



To: Tristar Disaster Recovery Inc.  
461 Cumberland Avenue  
Hamilton, ON L8M 2A8  
(289)-389-8899

Date: January 6, 2012

Dear Konstantino Zaraliakos,

On October 29<sup>th</sup> 2011, The Fred Nichols Building had a flood on three floors with category three water. Tristar Disaster Recovery Inc. was called in to complete the job, and arrived on site promptly within half hour. An evaluation was done, and work began immediately to remediate this disaster situation. The areas affected included a major food court on the first floor which housed restaurant chains such as: Harvey's, Pizza Pizza, Pita Pit, Union Market, Williams Coffee, and Spring Roll.

With a fully equipped, and ready to go staff, the job was completed in unbelievable timing, and they did a thorough, clean cut job. They went above and beyond to service all of our needs, to get our food court back to its original healthy state, and put us back in business. They kept us very well informed every step of the way.

Tristar is a great company, and we would recommend them to anyone who experiences a disaster. Their knowledge, integrity, dedication, and compassion in times like this, is what it takes to be a great business, and stand out amongst others. They are an excellent choice for any disaster work, and the best in the business. We really appreciate all their efforts in our time of need.

Sincerely,



Jay Rawal  
Food Service Director  
Aramark Canada Ltd.

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